

## SEAFARERS' CENTRE FACILITIES



### Facilities available 24 hours

Sim cards & Top-ups • Wi-Fi • TV Lounge Light Refreshments  
Books • Clothing • Pool Table  
**Door Code: 1843Z**



## DP WORLD PORT SECURITY & NO.1 BUILDING

Port Security 01375 648 595  
No.1 Building 01375 648 300

## LOCAL PORT HEALTH AUTHORITY

London Port Health 0207 332 1101  
porthealth@cityoflondon.gov.uk

## MARITIME AND COASTGUARD AGENCY UK

ColchesterMO@mcga.gov.uk 020 3908 5165

## PORT TRANSPORT

For access to the London Gateway Seafarers' Centre please call the DP World Security control room on +44 (0) 1375 648 595.

For access to the Tilbury Seafarers' Centre please call that centre direct on +44 (0) 1375 840 454.

The Seafarers' Centre can also be accessed on foot from the vessel. Please ensure you are wearing a hi-vis jacket, hard hat & safety footwear and follow the green marked pathway. The distance from the furthest berth is approximately 1km.

The centre is located on the upper floor of the purple quayside cabin.

Port Chaplains make periodic visits to the centre and can be contacted on the numbers on the front cover.

For further assistance and local information please contact the London Tilbury Seafarers' Centre (13:30hrs - 21:30hrs):

**Tel:** +44 (0) 1375 840 454

**Email:** londontilbury@qvsr.org.uk

**Facebook:** search for "LondonTilbury"

## LEAVING THE PORT

If you wish to leave the port, please ensure that Security has a copy of your ship's crew list. Contact the ship's agent for further details. (Stanford-Le-Hope is the nearest town to the port and is approx. 3m away).

If you wish to visit the London Tilbury Seafarers' Centre, transport can be provided. Please call **+44 (0) 1375 840 454** to arrange. Please be aware that it may take at least 30mins to travel from the berth at DP World before arriving at Tilbury. The Seafarers' shuttle bus can collect from the Seafarers' Centre or direct from your vessel. This shuttle service is available 14:00 to 21:00 7 days a week

## SEAFARERS' TELEPHONE HELPLINE

SeafarerHelp...the lifeline for seafarers (ISWAN)  
www.seafarerhelp.org (all seafarers) +44 (0)20 7323 2737



Produced by the Merchant Navy Welfare Board (Registered as a charity No.212799 in England & Wales and No.SC039669 in Scotland) and the London Gateway Seafarers' Centre. Maps courtesy of DP World and Open Street Map. Please pass any amendments directly to MNBW on 02380 337799 or visit: www.mnwb.org

Issue Date 02/24

## PORT INFORMATION LEAFLET

# LONDON GATEWAY

## Welcomes All Seafarers



## SEAFARERS' WELFARE ORGANISATIONS

|                                                                                       |                                                                             |                                                                   |
|---------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|-------------------------------------------------------------------|
|    | Stella Maris<br>Port Chaplain<br>www.stellamaris.org.uk                     | 07963 199 924                                                     |
|    | The Mission to Seafarers<br>Port Chaplain<br>www.missiontoseafarers.org     | 07801 978 101                                                     |
|   | Queen Victoria Seamen's Rest<br>Port Chaplain                               | 07801 978 101                                                     |
|  | Fishermen's Mission<br>Mission Area Officer<br>www.fishermensmission.org.uk | 07827 965 243                                                     |
|  | ITF Inspector<br>ITF HQ<br>www.itfseafarers.org                             | 07706 312 270<br>patten_tony@itf.org.uk<br>seafsupport@itf.org.uk |
|  | Nautilus International<br>www.nautilusint.org                               | 020 8989 6677                                                     |
|  | RMT<br>www.rmt.org.uk                                                       | 0800 376 3706                                                     |

\* Port Chaplains based at the London Tilbury Seafarers' Centre



Scan here to  
download a  
digital copy of  
this leaflet





PLACES OF WORSHIP

**Anglican:** St Margaret's Parish Church The Green, Stanford-Le-Hope  
www.smarg4god.org.uk 01375 672 271

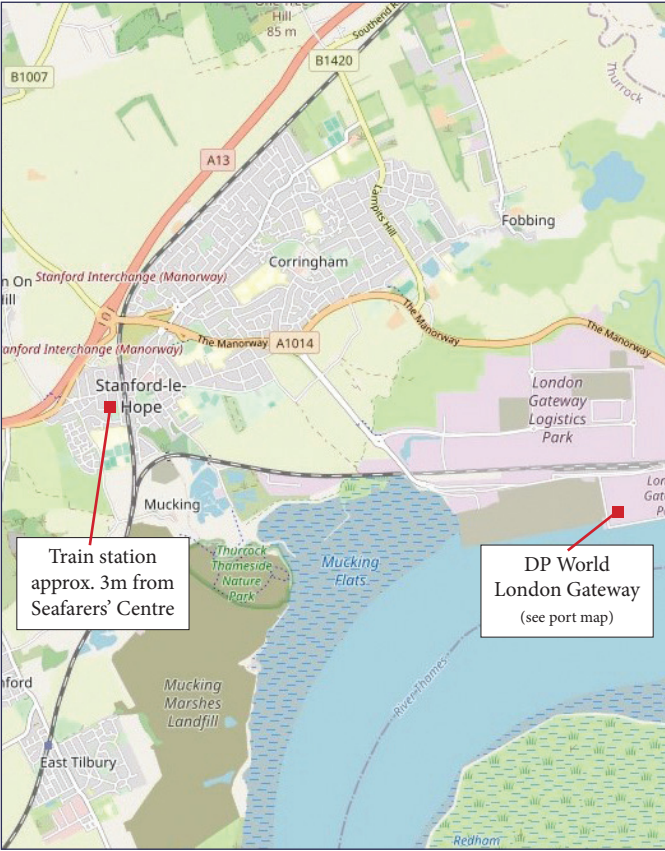
**Catholic:** Our Lady & St Joseph RC Church Southend Road, Stanford-Le-Hope  
www.ourladyandstjosephchurch.org.uk 01375 672 167

\*For details of places of worship for other denominations and faiths please contact one of the Port Chaplains.

FACILITIES NEARBY

Stanford-Le-Hope is the nearest town to London Gateway with small shops and cash machines.

For a greater range of shopping and money transfer facilities you would have to visit Lakeside Shopping Centre, which is located approx. 10 miles away, via train (see Public Transport section).



PUBLIC TRANSPORT

**Train:** National Rail Enquiries  
www.nationalrail.co.uk 0345 748 4950

**NOTE:** Stanford-Le-Hope railway station is short taxi ride from the Port. Trains run regularly to Tilbury (for the London Tilbury Seafarers Centre), Chafford Hundred station (for Lakeside) and Fenchurch Street (for Central London - travel time approx. 50 minutes). Day Travel cards are available for journeys into central London which include tube and bus travel.

**Bus:** Traveline (local bus info)  
www.traveline.info 0871 200 2233

**Coach:** National Express  
www.nationalexpress.com 0871 781 8181

**Air:** Heathrow Airport  
www.heathrowairport.com 0844 335 1801

TAXIS

Z Carz Express 01375 383 236

CHEMISTS / OPTICIANS

**AllCures Pharmacy**  
Kings Parade, Stanford-Le-Hope 01375 675 478

**Boots the Chemist**  
St Johns Way, Corringham 01375 674 656

**Stanford Opticians**  
The Green, Stanford-Le-Hope 01375 672 149

LOCAL HOSPITAL

**A&E:** Basildon University Hospital 01268 524 900

**Minor Injuries Unit:** Orsett Hospital, Grays  
(Open from 10am to 7.30pm) 0300 300 1527

**NHS Helpline** 111

